

# Attec Supply®

**TOOLS AND  
ACCESSORIES**



**PEOPLE,  
PRODUCTS,  
& VALUES  
YOU CAN  
DEPEND ON**



For more than 90 years, Altec has been a company committed to excellence. Our industry-leading products consistently raise the bar through innovative product design, integrated safety features and continued dedication to total customer satisfaction. It's the relationship with our customers that drives our business and enables our success.

The history, tradition and culture of Altec are founded on our values:

- Customer first
- Enjoyment of work
- Family
- Financial stability
- Integrity
- People are our greatest strength
- Quality
- Spiritual development
- Teamwork

Headquartered in Birmingham, AL, Altec promotes an environment built on teamwork where people are our greatest strength and our customer is the main focus. Altec is a leading equipment and service provider for the electric utility, telecommunications, contractor, lights and signs, tree care, and oil and gas markets. The company provides products and services in more than 100 countries throughout the world.

Altec Supply is a leading provider of tools, accessories, and other supplies related to the electric utility, telecommunications, and tree care industries. With over 11,000 products from more than 200 manufacturers, and nationwide sales and distribution capabilities, Altec Supply can rapidly and cost-effectively meet the needs of its diverse customer base.

Some of our specialized areas of support include customized tool kits that meet customers' needs, and a full line of products engineered by Altec Supply that are some of the most effective products in the electrical utility, telecommunications, and tree care industries. Where quality, durability, and features are important, Altec Supply has met and exceeded the standard.

**Altec Supply's Capabilities Include:**

- Custom Truck kits
- Apprentice kits
- Custom ground and jumper sets
- Altec Supply product line
- Storm support



TOOLS AND ACCESSORIES	HYDRAULICS
	LIFTING, PULLING, AND RIGGING
	LIGHTING
	OUTDOOR AND TREE CARE EQUIPMENT
	POWERED CABLE INSTALLATION AND FISHING SYSTEMS
	REELS AND HOSE FITTINGS
	REPAIR AND CLEANING SUPPLIES
	SAFETY EQUIPMENT
	TOOLS
	TRUCK ACCESSORIES AND MAINTENANCE



### AERIAL TRUCK KIT

#### LIVE LINE TOOLS

- (12) Rubber Blanket Clamp Pin
- (6) Slotted Rubber Insulating Blanket, Class 4, Type II, 36 x 36 in, 28 Eyelets
- (6) Solid Rubber Insulating Blanket, Class 4, Type II, 36 x 36 in, 6 Eyelets
- (6) 6 ft End Line Hose with Connector, Class 3, Type II
- (3) Mechanical Jumper Set \*
- (1) Grounding Set \*
- (1) Shotgun Stick
- (1) 12 in Fiberglass Link Stick
- (1) 8 ft Telescoping Shotgun Stick
- (1) 40 ft Telescoping Universal Stick
- (1) Telescoping Fiberglass Hot Stick
- (1) Telescoping Disconnect Stick
- (1) Portable Loadbreak Tool Kit

#### HAND AND POWER TOOLS

- (1) 28 in Guy Strand Ratchet Cutter
- (1) Manual Crimper, Permanent O and D3 Grooves
- (1) Manual Crimper, Permanent BG and D3 Grooves
- (1) 6-Ton Crimper
- (1) 12-Ton Crimper
- (1) Fiberglass Round Point Shovel
- (1) Nut Runner with Adapter
- (1) Hard Cable Ratchet Cutter
- (1) Manual Fiberglass Compression Tool
- (1) Hydraulic Impact Wrench Assembly
- (1) Fiberglass Bolt Cutter, 24 in
- (1) Impact Auger Bit, 11/16 x 18 in
- (1) Impact Auger Bit, 13/16 x 18 in
- (1) Impact Auger Bit, 15/16 x 18 in
- (1) Impact Wrench Kit
- (1) W Style Die Set
- (1) U Style Die Set

#### ROAD SAFETY AND TRAFFIC CONTROL

- (12) 28 in Safety Cone with two Reflective Collars

#### TRUCK SAFETY

- (1) Truck Barricade Kit
- (1) Bucket Rescue Kit, Truck-Mounted Canister
- (2) Rubber Wheel Chock

**AERIAL BUCKET ACCESSORIES**

(2) White Nylon Bucket Hook

**HOISTING EQUIPMENT**

(4) 2-Ton Lineman's Strap Hoist

(4) 3/4 to 1-Ton Lineman Strap Hoist

(1) 10 in Pulling Hook for Deadend and Strandwise

(1) 1.5-Ton Lineman's Strap Hoist

**CABLE PULLING AND SUSPENSION GRIPS**

(4) 2.5-Ton Parallel Wire Grip, 6 AWG to 4/0 AWG Wire Gauge

(3) 6-Ton Parallel Wire Grip

(2) 4-Ton Extra-High Strength Chicago Grip, with Locking Handle

(2) 2.25-Ton Parallel Jaw Grip, Serrated, with Spring

(2) 0.75-Ton Chicago Grip, Single V Jaw

**RIGGING AND LIFTING SLINGS**

(2) 4 ft Heavy-Duty Ply Web Sling, with Loop on Both Ends, 12,800 lb

(2) 6 ft Heavy-Duty Ply Web Sling, with Loop on Both Ends, 6,400 lb

(1) Red Transformer Sling, 12,000 lb Tensile Rating

**LIFTING AND PULLING HARDWARE**

(1) Block and Tackle Set with Swivel Anchor Hook

(1) Hand Line Rope Assembly, 100 ft

(1) Anchor Rod Pulling Eye, 6,000 lb Capacity

(1) Reel Lifter, 5,000 lb Capacity

**FALL PROTECTION**

(2) Harness and Lanyard Kit

**ELECTRICAL CONNECTORS AND TERMINALS**

(1) Large Power Connector Hand Tool

**LOGGING, PRUNING, AND CLEARING TOOLS**

(1) High-Tension Hacksaw

(1) Gas Chainsaw, 18 in

(1) Protective Chainsaw Chap, 36 in

**TEST AND SURVEYING INSTRUMENTS**

(1) Voltage Detector Kit, 240 V to 230 kV

(1) Voltage Phasing Meter, Up to 40 kV or Up to 240 kV with Resistor

(1) Broad Range Non-Contact Voltage Tester

(1) Auto-Ranging Clamp Meter

(1) Phase Sequence Indicator Kit

**TOOL STORAGE**

(1) 12 in Reinforced Canvas Tool Bucket Bag, with Rope and Swivel Snap

(1) 16-Pocket Tool Apron

(1) Vinyl Tool Holder

(1) Blanket Canister

**EMERGENCY RESPONSE**

(1) First Aid Kit

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\* Assembled in our warehouses. Custom sizes are available for cable types, cable links, and clamps.

**Ask about our other customizable truck kits:**

- **Derrick**
- **Arborist**
- **Telecommunications**

# TOOLS AND ACCESSORIES

## TURF AND GROUND PROTECTION

### Turf Protection Mat

Altec Supply turf protection mats provide safe and reliable protection in a wide range of environments. Our mats are durable and constructed of high molecular weight polyethylene (HMWPE) material, which is resistant to cutting, fading, corrosion, chemicals, and moisture. Our exclusive dual side traction design allows for easy stacking of the mats, as well as mitigates shifting in storage. Our mats also feature eight (P/N 970826571) or four (P/N 970838713) ergonomic handles that are sized to be used with work gloves to aid in easier movement and deployment on the work site. Available in two sizes.



### FEATURES

- Integrated ergonomic handles on each side of the mat facilitate work and transportation
- Exclusive dual side traction design
- Highly visible yellow color will not absorb sunlight or get as warm as black mats
- Rated at 160,000 lb
- Mat thickness of 3/8 inch
- Available in 4 x 8 ft and 3 x 8 ft mat sizes
- Lightweight, only 56 lb (4 x 8 ft) and 42 lb (3 x 8 ft) per mat

### Turf Protection Mat

Size options:

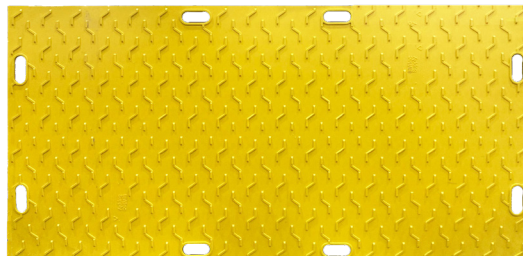
4 x 8 ft, 56 lb  
Eight Ergonomic  
Handles

**P/N 970826571**

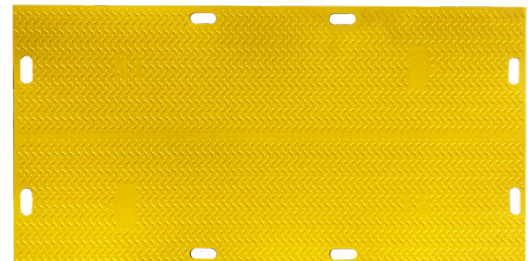
3 x 8 ft, 42 lb  
Four Ergonomic  
Handles

**P/N 900050516**

SIDE 1



SIDE 2



**Outrigger Pads**

Composite Outrigger Pad with Metal Handle

Size options:

18 x 18-in

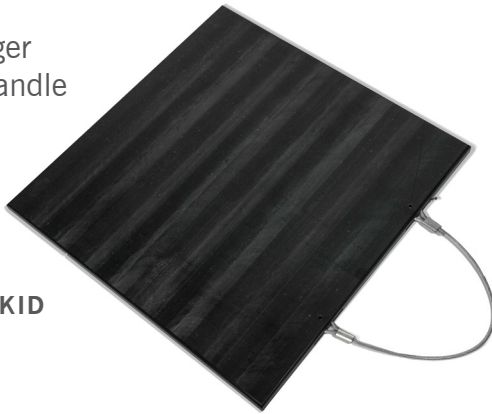
**P/N 900093078**

22 x 22-in **NON-SKID**

**P/N 900093078**

22 x 24-in

**P/N 900093078**



**TOOL STORAGE**

**Tool Holders**

Bucket Mounted Chainsaw Scabbard

**P/N 970335053**



**Reinforced Canvas Oval Tool Bucket**

Official Altec Supply Logo

Size options:

5 Inside PKTs, BG, Grommets

**P/N 900050501**

15 Inside PKTs, WT, Grommets

**P/N 900050516**



**BRANDS**

Aircraft Dynamics  
 Bierer  
 Campbell Chain & Fittings  
 Chance  
 Coffing Hoists  
 Condux  
 Utility Solutions  
 Eagle Line Tools  
 General Machine Products  
 Hastings Fiberglass

Jameson  
 Little Mule  
 Lincoln Hoist  
 Lug All  
 MacLean Power Systems  
 MADI  
 Plastic Techniques  
 Rauckman Utility  
 Safeguard Equipment  
 Salisbury

# TOOLS AND ACCESSORIES

## WIRE HOLDERS

Altec Supply has developed an exclusive line of engineered products to help our customers work safer and more efficiently. This includes our newest Wire Holder, with a 1500 lb. industry-leading capacity, that not only meets ANSI standards and requirements, but has been tested and approved as part of the Altec Equipment System. In addition to the 1500 lb. wire holder, we also offer a 500 lb. wire holder and an in-line combo tool.

- 1,500 lb. Industry Leading Capacity
- Meets ANSI Standards and Requirements
- Tested and Approved for the Altec Equipment System



### In-Line Combo Tool

P/N 990550012



### Heavy Duty Wire Holder

500 lb

P/N 990252420



### Heavy Duty Wire Holder

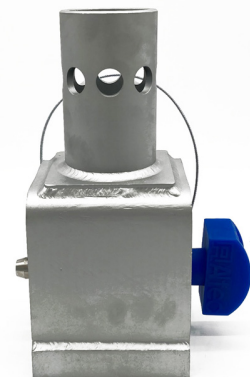
1,500 lb

P/N 990873407



### 4 in Square to 3 in Round Jib Adapter

P/N 990240842





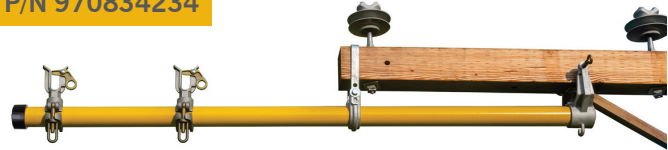
## LIVE LINE TOOLS



### 15 kV Extension Arm

72 x 2-1/2 in

P/N 970834234



### Rotary Tie Head

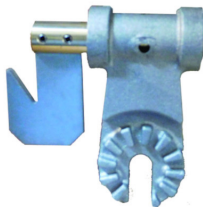
Official Altec Supply Logo

P/N 970684265



### Rotary Blade

P/N 970684264



### Universal Adapter

P/N 970684113



### Disconnect Head

Official Altec Supply Logo

P/N 970684259



### Hand Line Hook

Official Altec Supply Logo

P/N 970684262



## BRANDS

Aircraft Dynamics

Bierer

Campbell Chain & Fittings

Chance

Coffing Hoists

Condux

Utility Solutions

Eagle Line Tools

General Machine Products

Hastings Fiberglass

Jameson

Little Mule

Lincoln Hoist

Lug All

MacLean Power Systems

MADI

Plastic Techniques

Rauckman Utility

Safeguard Equipment

Salisbury

# TOOLS AND ACCESSORIES

## MECHANICAL JUMPER AND GROUND SETS

Altec Supply stocks components in all styles of clamps from a wide variety of manufacturers. We have the necessary attachments and expertise to safely assemble grounds and jumpers for any of your work applications. Each assembly comes with heat shrink on each end of the cable which contributes to making your grounds and jumpers highly durable. The point where the ferrule is crimped to the cable is strengthened and protects it from moisture.

- We assemble in our warehouse
- Tested for resistance value and date stamped
- Stocking the components needed to build them



## Customize Your Ground and Jumper Sets

We can build jumpers and grounds for any work application including overhead, underground, truck ground, substations and more. Below are 3 things about your ground and jumper needs that we will ask.

### 1. Select Your Cable Size

Our ground and jumper cable sizes vary from the smallest to the largest #2, 1/0, 2/0 and 4/0.

#### For Grounds:

- Cable sizes #2, 1/0, 2/0, and 4/0 are offered in Yellow 600V ground cable
- Clear cable available upon request

#### For Jumpers:

- 15 kV is offered in all cable sizes #2, 1/0, 2/0, 4/0
- 25 kV is offered in 1/0 and 2/0
- 35 kV is only offered in 1/0



### 2. Select Your Cable Length

Custom cable lengths could vary greatly – common sizes are between 10 and 50-ft for grounds and 10 and 20-ft for jumpers and depend on work application.

## 3. Specify Your Clamp Style

- Clamps come in a pair, choose from the following options - C-clamps, duckbill clamps, flat clamps, ball socket clamps (grounds only), clear barehand clamps (jumpers only)
- Cable and clamp selection determine what ferrule that will be necessary for the assembly



**C-Type Clamp for Ground, by Hubbell**

MFR Part #  
PSC6003412

**P/N 900703412**



**C-Type Clamp for Ground, by Hubbell**

MFR Part #  
C6002271

**P/N 69296057**



**Duckbill-Type Clamp for Ground, by Hubbell**

MFR Part #  
C6000197

**P/N 900060197**

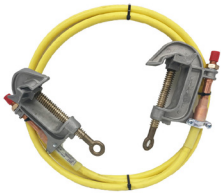


**Barehand Clamp for Jumpers, by Salisbury**

MFR Part # 2115

**P/N 900002115**

### Most Common Assembled Ground Sets



**P/N 900721011**

- 2/0 Grounding Set
- 10-ft Cable
- C-Clamps



**P/N 900710013**

- 2/0 Grounding Set
- 15-ft Cable
- C-Clamps

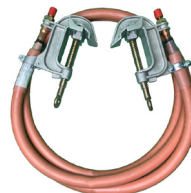
**P/N 900710030**

- 4/0 Grounding Set
- 10-ft Cable
- C-Clamps

**P/N 900710002**

- 4/0 Grounding Set
- 20-ft Cable
- C-Clamps

### Most Common Assembled Jumper Sets



**P/N 900710026**

- 2/0 15kV Mechanical Jumper Set
- 12-ft Cable
- C-Clamps



**P/N 970709413**

- 2/0 15kV Mechanical Jumper Set
- 15-ft Cable
- Clear Barehand Clamps

**P/N 900760121**

- 4/0 15kV Mechanical Jumper Set
- 12-ft Cable
- C-Clamps

**P/N 970786586**

- 4/0 15kV Mechanical Jumper Set
- 20-ft Cable
- Clear Barehand Clamps

# TOOLS AND ACCESSORIES

## BUCKET COVERS

### Vinyl-Coated Aerial Bucket Cover

Official Altec Supply Logo

1-1/2 person, Orange, 24 x 30 in

P/N 970089653

1 person, Black, 24 x 24 in

P/N 900067010

1-1/2 person, Black, 24 x 30 in

P/N 070420810

2 people, Black, 24 x 48 in

P/N 813000603



### Vinyl Aerial Bucket Cover with Drawstraps and Clamps

1 Person, Black, 24 x 24 in

P/N 70680049

1-1/2 Person, Black, 24 x 30 in

P/N 70420070

2 People, Black, 24 x 48 in

P/N 70420069

### Heavy Vinyl-Coated Nylon Bucket Cover with Elastic Band

Official Altec Supply Logo

1 Person, Black, 24 x 24 in

P/N 701703102

1-1/2 Person, Black, 24 x 30 in

P/N 70680468

2 People, Black, 24 x 48 in

P/N 70680469

## RIGID BUCKET COVERS

### Polyethylene Rigid Bucket Cover

2 People, White

P/N 070420066



## BUCKET TOOL TRAYS

### Deep Tool Tray, Outside Mount

17 x 15 x 7 in

P/N 970347487



### Double Tool Tray, Outside Mount

20 x 14 x 8 in

P/N 970347486



## BUCKET ACCESSORIES

### Ergonomic Liner Pad

1 Person

P/N 900031210

1-½ Person

P/N 900031200

2 People

P/N 900031230



### Rubber Blanket Clamp

Official Altec Supply Logo

P/N 970746289



### Scuff Pad

1 Person

P/N 070420074

1-½ Person

P/N 970135686

2 People

P/N 970135685



### Scuff Pad with Step

1 Person

P/N 970134986

1-½ Person

P/N 970134986

2 People

P/N 970135684

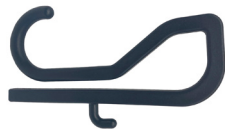


### Nylon Safety Bucket Hook

Black

P/N 970185305

SOLD INDIVIDUALLY



### Aerial S Hooks

White

P/N 900001006

SOLD AS A PAIR



## BRANDS

Aircraft Dynamics  
AeroMotive  
Altec Supply  
Altturnamats  
Auger Technologies  
Bone Safety Signs  
Buckingham  
Buyer Products  
Checkers  
CZ Engineering  
Dicke Safety  
Estex Manufacturing  
Federal Signal  
Gleason  
General Machine Products

Hannay Reels  
Harleman Manufacturing  
Hastings  
Igloo  
Jameson  
Jeffrey Machine  
JBC Safety Plastics  
Kennametal  
Kentucky Rock Augers  
Klein Tools  
Mobile Desk  
Pengo  
Plastic Techniques  
Pro-Dig  
Reecraft Industries

ReelTech  
Ruegg Manufacturing  
Safety Flag Co. of America  
Saf Holland  
Sauber Manufacturing  
Sensata Technologies  
Superior Signal  
SVP Manufacturing  
The Crosby Group  
Twistarp  
Unique Truck Equipment  
Wallace Forge  
Warren Heim Corp.  
Wheel-Check

# TOOLS AND ACCESSORIES

## LIFTING, PULLING AND RIGGING

### Stringing Hardware

Universal Distribution  
Stringing Block

P/N 970348641



Extension Arm Bracket

P/N 970348647



Wide Yoke

P/N 970348648



Clevis Yoke

P/N 97034864



Heavy-Duty Vinyl  
Dirt Tarp, 8 x 8 ft

P/N 900066669



### BRANDS

Atlas Lifting and Rigging  
Chance  
Columbus McKinnon  
Lewis Manufacturing  
Lincoln Hoist  
Lugg All Corporation  
Alabama Sling Center  
American Riggers  
Ashley Sling  
Atlantic Braids  
Bashlin Industries  
Braden Winch Company  
Campbell Chain & Fittings  
Chance  
Coffing Hoists  
Columbus McKinnon

Cooper Power Systems  
Cortland  
DP Winch  
Gear Products  
General Machine Products  
Good Rigging  
Gunnebo Johnson  
Ideal Industries  
Klein Tools  
Lewis Manufacturing  
Lift-All  
Lincoln Hoists  
Little Mule Equipment  
Marcal Rope  
McKissick  
Molex

MY-TE Winch  
New England Rope  
Puget Sound Rope  
Ramsey Winch  
Ruegg Manufacturing  
Samson Rope  
Sherman-Reilly  
Skookum  
SlingCo  
Teufelberger  
The Crosby Group  
TSE International  
Utility Solutions  
Yale Cordage

## HYDRAULICS

**Hydraulic Pole Puller**  
Exerts Up to 47,000 lb

**P/N 72090001**

Pole Puller Pad

**P/N 900020001**



**Hex Replacement Nut Runner Adapter**

**P/N 970767829**



**Hex Nut Runner with Adapter**

**P/N 970767828**



## HAND TOOLS

**XPJ Manual Cable Crimper**

**P/N 970182291**



**Bolt and Chain Cutters**

Official Altec Logo

Manual Bolt Cutter, 18 in

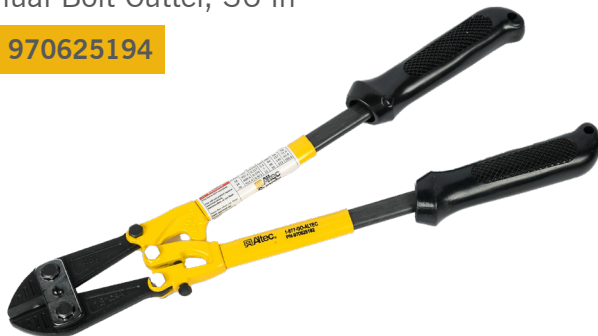
**P/N 970625192**

Manual Bolt Cutter, 24 in

**P/N 970625193**

Manual Bolt Cutter, 36 in

**P/N 970625194**



## BRANDS

- |                           |                           |
|---------------------------|---------------------------|
| Aircraft Dynamics         | Nupla                     |
| Alcoa Fujikura            | Oshkosh Tools             |
| Altec Supply              | Parker Hannifin           |
| Bashlin Industries        | Peavey Manufacturing      |
| B & A Manufacturing       | Proto Industrial Tools    |
| Buckingham                | PT Coupling               |
| Burndy                    | Rauckman Utility Products |
| Campbell Chain & Fittings | Ridgid                    |
| Cementex                  | Ripley Company            |
| Chance                    | Snap-On Industrial        |
| Channellock               | Speed Systems             |
| Cooper Tool               | SPX Power Team            |
| Eaton                     | Stanley Hydraulic Tools   |
| Fargo                     | Tyco                      |
| FCI USA                   | Wright Tool Company       |
| Greenlee                  |                           |
| Hilti                     |                           |
| Hisco                     |                           |
| Huskie Tools              |                           |
| Ideal                     |                           |
| Ingersoll Rand            |                           |
| Jameson                   |                           |
| Kearney                   |                           |
| Klein Tools               |                           |
| Lewis                     |                           |
| Lowell                    |                           |
| MADI                      |                           |
| Milwaukee                 |                           |

# TOOLS AND ACCESSORIES

## PERSONAL PROTECTIVE EQUIPMENT

### Leather Protectors

After years of designing and manufacturing products, Altec Supply has developed a new line that not only provides safety but also durability. The 37 Cal leather protectors are made with an adjustable strap cowhide split cuff & 3D finger design for great dexterity while fitting comfortably in your hands; these gloves will hold up to linework better than ever before! Other optional features include silicone palms which give you extra grip on tools or Kevlar lining providing additional cut protection when needed.



## FEATURES

- APTV- 37 Cal/cm<sup>2</sup>
- 3D finger design provides great dexterity and fit
- Kevlar stitched
- Adjustable strap
- Reinforced leather at thumb crotch area
- Straight cuff design
- Optional silicone palm for maximum grip
- Alternate lengths and cuffs available upon request

### 14 in Leather Protectors

Official Altec Supply Logo

Size: 8-8H

P/N 970819436

Size: 9-9H

P/N 970819437

Size: 10-10H

P/N 970819438

Size: 11-11H

P/N 970819439

Size: 12-12H

P/N 970819440



### 14 in Leather Protectors with Silicone Grip

Official Altec Supply Logo

Size: 8-8H

P/N 970819428

Size: 9-9H

P/N 970819429

Size: 10-10H

P/N 970819430

Size: 11-11H

P/N 970819432

Size: 12-12H

P/N 970819433





## PERSONAL PROTECTIVE EQUIPMENT

### Cold Weather Leather Driver Gloves

Official Altec Supply Logo  
Size 9 Medium

**P/N 970158441**

Size 10 Large

**P/N 970158443**

Size 11 X-Large

**P/N 970158445**



### Premium Leather Driver Gloves

Official Altec Supply Logo  
Size 8 Small

**P/N 970158447**

Size 9 Medium

**P/N 970158449**

Size 10 Large

**P/N 970158450**

Size 11 X-Large

**P/N 970158451**

Size 12 XX-Large

**P/N 970158452**



### V-Gard Protective Hard Hat Cap

Altec Branded

**P/N 900000182**



## PERSONAL PROTECTIVE EQUIPMENT

Body Protection  
Eye and Face Protection  
Hand and Arm Protection  
Head Protection  
Hearing Protection  
Foot Protection

### BRANDS

Aircraft Dynamics Corp.  
Airgas  
All Safe  
Altec Supply  
American Polywater Corp.  
Amerex  
Bashlin Industries  
Bone Safety Equipment  
Buckingham  
Bullard

Capital Safety  
Cardiac Science  
Certified Safety  
Chance  
Cordova Cooler  
Crossfire Safety  
DBI SALA  
Edge Eyewear  
Edwards Glove  
FallTech  
Hoffman Boots  
Honeywell Safety Products  
Igloo  
Jelco  
Kishigo  
Klein Tools  
Kunz Glove  
Majestic Glove  
MCR Safety  
Mechanix

MSA  
Nasco  
National Safety Apparel  
New Pig Corp.  
OccuNomix  
ORS Nasco  
Protective Industrial Products  
Radians  
Rainbow Technology  
Reliable Rainwear  
Safeguard Equipment  
Sauber Mfg. Co.  
Superior Glove  
Tingley Rubber  
VF Imagewear  
Waterax  
West Coast Shoe Co.  
Wolf Peak  
Youngstown Glove Co.  
Zoll Medical Corp.

## FREQUENTLY ASKED QUESTIONS

### PRODUCTS AND SERVICES

#### What types of products and brands do you sell?

Altec Supply is committed to being recognized by customers as the preferred provider of products, services, and solutions in all markets we serve, including the electric utility, telecommunications, tree care, and lights and signs industries. With over 15,000 products from more than 200 manufacturers, and nationwide sales and distribution capabilities, Altec Supply can rapidly and cost-effectively meet the needs of its diverse customer base.

#### Where do I shop for products you sell? Do you have a catalog?

Customers can shop for products through the Altec Supply online store, with our print catalog or by working with their local Altec Supply account manager. With over 15,000 SKUs and more than 200 manufacturers, we certainly can fulfill your needs.

To receive a copy of our print catalog, please fill out the form at [altec.com/altec-supply/supply-catalog-request](https://altec.com/altec-supply/supply-catalog-request)

#### How large is your backstock of products? Do you have a large amount of on-hand inventory?

We are among the most comprehensive stocking distributors for the industries we serve, with multiple distribution centers located across the country. In addition, Altec Supply is committed to providing fair market pricing on all products we sell. If you have product suggestions to add to our stock, we welcome your recommendations at [tools@altec.com](mailto:tools@altec.com).

#### Do you have access to Canadian manufacturers?

Yes. Altec Supply works with Canadian manufacturers to provide our customers with the best products for their needs.

#### How do I make my first order or request a quote from Altec Supply?

We have multiple ways you can get a quote or book order; however, the best way is to contact your local Altec Supply account manager and place an order through them. You can also place an order by visiting the Supply Store at [altecsupply.com](https://altecsupply.com).

### SHIPPING, DELIVERY AND LOCAL SERVICE

#### Do you have a storefront? Do you have a local warehouse?

We have five (5) nationwide distribution centers and can generally get you the tools you need within 1-3 business days. We do not have a physical store as of now. However, if you have placed an order already with us, you have the option to pick up your items at locations in the following cities:

- Dixon, CA
- Saint Joseph, MO
- Fort Wayne, IN
- Wilkes-Barre, PA
- Mt. Airy, NC

#### Contact your local Altec Supply account manager to see what options are available near you.

#### What is the typical delivery time? What about shipping options and costs?

We partner with multiple freight services to provide customers with exceptional delivery times and shipping costs. The delivery time and shipping cost vary based on where it's being shipped, the dimensions of the packages, and the shipping method.

#### How do I track my order?

To track your order, you must first create an Altec Connect account at [connect.altec.com](https://connect.altec.com). Once you have an account, simply log in to the Altec Connect portal and locate your most recent orders by going to [connect.altec.com/login](https://connect.altec.com/login).

## RETURN POLICY

### What is your return policy?

If we stock the product, we may accept a return with a restocking fee within 30 days of purchase. Please contact your local Altec Supply account manager or call **1-877-GO ALTEC (462-5832)** to process a return. If the item is a special order, it is not available for return. Please note, we currently do not process returns online.

## WARRANTIES

### What is the warranty related to the brands you sell that are not Altec Supply?

We follow the manufacturer's warranty.

### Is there a warranty on Altec Supply branded products?

We offer a one (1) year warranty against manufacturing defects.

## SPECIAL ORDERS

### Do you allow customers to purchase items that you typically don't stock?

Yes. However, returns are not allowed on special orders.

## PAYMENT METHODS

### What payment methods do you accept?

We accept most major credit cards and purchase orders (PO) when credit terms have been previously approved.

To register, visit [connect.altec.com](https://connect.altec.com) and click **register** or **scan the QR code**



## CONTACT US

### How do I get immediate assistance in case of an emergency?

Contact your local Altec Supply account manager or call **1-877-GO ALTEC (462-5832)**.

### How can I get the latest news and updates on tools and accessories from Altec Supply?

Sign up for our **Tools and Accessories newsletter** by **scanning the QR code**



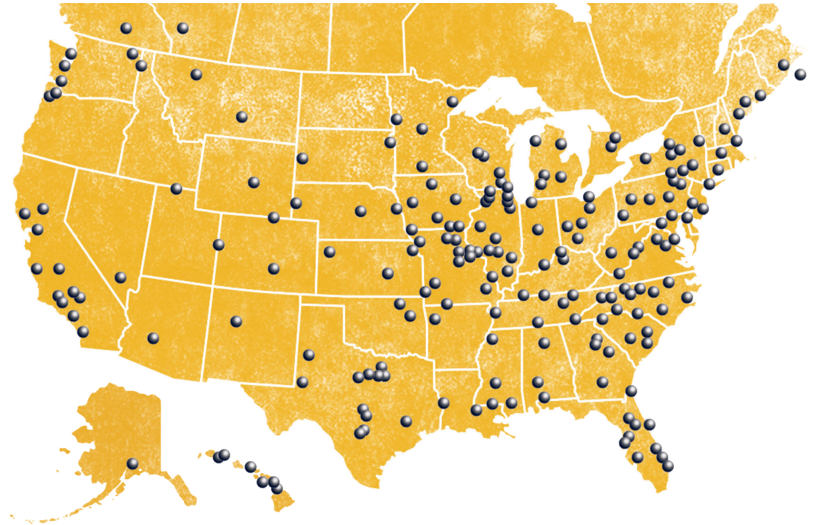
### Can I share feedback about my experience with Altec Supply?

We are always looking for ways we can improve, and your feedback is greatly appreciated. Please send any comments or feedback to [tools@altec.com](mailto:tools@altec.com).

## SERVICE

When you purchase from Altec, you invest in a relationship that spans the life of your equipment. Altec Service Group backs this promise with the most comprehensive service and support in the industry, with service centers located throughout the United States and Canada and an extensive fleet of mobile service vehicles and technicians nationwide. Visit us online to find a location or technician near you.

[altec.com/service](http://altec.com/service)



877-GO ALTEC

## FINANCING

Financing is one of the most critical decisions affecting the life of your fleet. With Altec Capital, you're given the confidence of having an experienced manufacturer and the power of a nationwide industry leader behind every decision you make. Altec Capital delivers unparalleled quality of service, market expertise and industry knowledge. We provide each customer with a variety of finance options to help improve cash flow, while increasing overall profitability.

[alteccapital.com](http://alteccapital.com)



**WE DO MORE THAN FINANCE  
YOUR EQUIPMENT. WE BUILD IT.**

**DRIVE YOUR FINANCING IN THE RIGHT DIRECTION.**

## USED EQUIPMENT

When new is too much and anything less is too risky, trust Altec NUECO, our pre-owned equipment subsidiary. Altec NUECO is the largest supplier of used bucket trucks, digger derricks, cranes, telecom equipment, and used parts in the business. Altec NUECO is also the sole supplier of Certified Used Altec Equipment, offering a comprehensive package of products and services to provide outstanding customer support long after the sale.

[altecnueco.com](http://altecnueco.com)



AERIAL LIFTS



CRANES



DIGGER DERRICKS



SPECIALTY EQUIPMENT

**BUY DIRECT FROM THE SOURCE.**

**SUPPLIER OF ALTEC CERTIFIED  
PRE-OWNED TRUCKS**

## SAFETY AND TRAINING

Your fleet is only as safe as the crew that operates it. Protect them—and yourself—with quality, customized training from Altec. Our Sentry program offers safety training for aerials and chippers, as well as certification for cranes and digger derricks through NCCCO. All programs are OSHA/ANSI compliant, and aid in the fulfillment of employer training requirements. Our programs offer both operator and train-the-trainer formats, with classroom and computer-based courses available.

[altec.com/safety](http://altec.com/safety)







**1-800-GO ALTEC (462-5832)**  
**tools@altec.com**

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For more complete information on Altec products and services, visit us on the web at [www.altec.com](http://www.altec.com).

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